



## ITIL Training Wordsearch



Once you have completed your ITIL® pre-course reading for our [ITIL Foundation Training course](#), you can use this ITIL Training word search to help familiarise yourself with some of the key terms.

S H I U Y J G R G E B K J F W L O F D O Q V T R Z  
H S K V H Z E N C L K V F Q L A D X S X S P P N H  
U V E J I L W N I M U H P R B C R K T T N F L F O  
X T N C E A A X R C C Y J V D L I R X M Z D I I F  
E K I A O N W V L C R E H Q I B O E A L H A F N Z  
T V S L R R T R H O R U A C C E S S O N V R E A B  
A E E E I F P B F N T M O A E Q V P T A T E C N K  
H G V N B T N V F F W G E S P L E S I N U Y Y C C  
K O S G T O Y O Q I O Y V Z T R E L I E W Y C E K  
G L P D T W M Q J G Z E N W A U A B Q K U D L G J  
O I L O F T R O P U P Q G T Q B O Y B R D N E F U  
J J T N E M E V O R P M I E I A S T S E R V I C E  
Y C I L O P L N Z A N O R L K E W I M E L B O R P  
Q Q D L P Q H K O T N G I X C G E U G D J S L Y W  
Q R P H N R V E N I K T I U S X S N O Y R Z J P M  
E F E P J C D E F O Y I R S Z I A I S T F S Z H Q  
S K Y I D B D O X N W I H X E H B T T I C B Q W U  
T R A N S I T I O N T L Y W C D A N R L D E U Q N  
N Y V K C Z M P D Y Y J E T Z D T O A A N N H Q G  
J E O N T B S S P D A F R D I A A C T U A A L U V  
M R I K L V Q W Y S Z A H K G C D W E Q M S F V G  
F U N C T I O N X G J W R H M E A Z G X E B B A V  
C K R C Z C A W L S G G J X F E K P Y R D P E F B  
D R W Y B J N B Z B D I X L W N H M A H A W S A Y  
E A S I R O D Z A A Q A M A R E W V R C X J I L F

ACCESS  
AVAILABILITY  
CAPACITY  
CHANGE  
CONFIGURATION  
CONTINUITY  
DATABASE  
DEMAND

DESIGN  
EVENT  
FINANCE  
FUNCTION  
GOVERNANCE  
IMPROVEMENT  
INCIDENT  
KNOWLEDGE

LIFECYCLE  
OPERATION  
OUTSOURCING  
POLICY  
PORTFOLIO  
PROBLEM  
PROCESS  
QUALITY

RELEASE  
REQUEST  
SECURITY  
SERVICE  
STRATEGY  
TRANSITION  
UTILITY  
WARRANTY

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