

## What is ILM Level 3 Award in Leadership & Management - Fast Track?

This intensive 3-day fast track ILM Level 3 Award training course is designed for current or aspiring managers and team leaders, with limited formal training or qualifications, that wish to learn the management best-practice and develop a theoretical understanding of team functioning, communication, leadership styles, conflict resolution leading change, and operating within a budget. To be an effective Line or Senior Manager, individuals must possess advanced, tailorable, and unique leadership qualities that are centered around confident communication - how do you communicate success? How do you communicate delegation? How do you communicate working issues and problems? How do you communicate personal performance analysis reviews?. Hence this internationally renowned and recognised ILM Leadership and Management award develops communication skills whilst demonstrating an individual's management capabilities - potentially helping to earn a promotion or enhanced management responsibilities.

### Benefits of this ILM Level 3 award to Individuals

- Fast track knowledge acquisition
- Develop key management skills
- Opportunity to practice and rehearse your new key management skills
- Develop your CV and leadership capabilities
- Learn how to motivate a team to be productive and encourage employee job satisfaction
- Manage individual relationships whilst retaining authority
- Learn how to initiate and lead business or community change

### Benefits of this ILM Level 3 award to Businesses

- Effective and Confident Line Managers
- Enhanced team communication, collaboration, and productivity
- Quantifiable and measurable success/assessment review structures
- Tailorable and malleable managers that adhere to the business' objectives
- Fewer employee workdays lost due to fast-track tuition

### What could this ILM Award Lead onto?

- Promotion to Line or Senior Manager positions
- Completion of the ILM Level 3 Certificate in Leadership and Management to further enhance your applicable knowledge and skills of Management competencies

## Fast Track ILM Level 3 Award in Leadership and Management Assessment

Individuals will have their knowledge tested through a form of short answer questions at the

- 34 Hours of Instructor-Led Tuition
  - 2 Hours of Evening Reading to Supplement the Course
- 

## Course Objectives

At the conclusion of this Fast track ILM Level 3 Award in Leadership and Management, individuals will be able to fully appreciate the qualities and competencies required to be a successful manager and leader, including learning about:

- Leadership Qualities
- How to Delegate Responsibilities
- Conflict Management and Resolving Problems
- Planning principles and SMARTER Objectives
- Management of Teams

## Solving Issues and Decision Making

- Learn how to identify an issue and manage its impact
- Understand the root cause of the issue and how to solve the problem
- Implement a proactive plan to solve the issue
- Monitor and Review the success of the issue involvement?

## Understanding Customer Service Requirements and Expectations

- Learn how to identify what an internal and external client requires and expects
- Understand how to meet the customer's demands whilst maintaining an effective relationship
- Customer rights and your responsibility to the customer

## Managing Workplace Programmes and Projects

- Financial viability and forecasting the advantages/disadvantages
- Project forecasting and planning
- Monitoring Project Performance
- Reviewing the team performance

## Planning and Delegation

- SMART Goals
- Prioritisation of SMART Goals

- Factors that may inhibit your productivity and goal attainment
- Monitoring the attainment of smart goals

This practically viable fast-track ILM Level 3 Award in Leadership and Management award will help you learn how to be a successful Manager and pursue that longed-for promotion - all within 3 days.