

ILM Level 2 Certificate in Team Leading

This ILM Level 2 Certificate in Team Leading offers the perfect opportunity to develop knowledge of the best practices and leadership styles required in team environments.

Objective

At the end of this ILM training course, individuals will have a nationally recognised qualification in team leadership and will have elevated their knowledge of leadership, regarding:

- Basic skills and qualities required to become a successful leader
- How to deal with team issues
- Developing leadership skills - communication's importance

Details

Duration: 4 Days

Who is this course for

This training course has no prerequisites and is available to anyone that wishes to enhance their knowledge of team leadership.

Course Content

- What is ILM?
- Developing Yourself as a Team Leader
- Improving Team Performance
- Planning and Monitoring Work
- Developing a Team
- Communicating within a team
- Communicating outside of the team environment
- Managing Yourself
- Workplace diversity
- Business Improvement Techniques
- Meeting Customer Requirements
- Team Cohesion
- Team Briefings
- Resource Utilisation
- Team Problem Solving
- Managing Conflict
- Understanding Leadership
- Discipline Techniques and Procedures
- Team Presentations
- Giving Team Briefings
- Team Stress Management
- Team Organisation and Context within an Organisation

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