

## What is ILM Level 2 Certificate in Team Leading?

This Institute of Leadership and Management (ILM) Level 2 Certificate in Team Leading offers the perfect opportunity to develop knowledge of the best-practices and leadership styles required in team environments. Team Leaders are often held accountable for the success of a team, hence one must develop a strong developed leadership style that promotes productivity and gets the most out of the available manpower/resources. Individuals will learn the core skills required to be an effective leader, motivational techniques to maintain team morale, and the confidence to tackle any adversity or conflict that may arise. When undertaking this [ILM Qualification](#), candidates will learn how to thrive as a manager or leader in a dynamic Business Environment, whilst extensively elevating their communication methods.

The training course consists of three compulsory units, including:

- Core Leadership Skills
- Delegating Responsibilities and Monitoring Team Functioning
- Developing Leadership Skills and Tools

## ILM Level 2 Certificate in Team Leading Assessment

- A series of short scenario-based exercises will form the assessment of the qualification.

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## Course Objectives

At the end of this ILM training course, individuals will have a nationally recognised qualification in team leadership and will have elevated their knowledge of leadership, regarding:

- Basic skills and qualities required to become a successful leader
- How to deal with team issues
- Developing leadership skills - communication's importance

- What is ILM?
- Developing Yourself as a Team Leader
- Improving Team Performance
- Planning and Monitoring Work
- Developing a Team
- Communicating within a team

- Communicating outside of the team environment
- Managing Yourself
- Workplace diversity
- Business Improvement Techniques
- Meeting Customer Requirements
- Team Cohesion
- Team Briefings
- Resource Utilisation
- Team Problem Solving
- Managing Conflict
- Understanding Leadership
- Discipline Techniques and Procedures
- Team Presentations
- Giving Team Briefings
- Team Stress Management
- Team Organisation and Context within an Organisation

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