

ILM Level 2 Award in Effective Team Member Skills

This ILM Level 2 Award in Effective Team Member Skills, educates candidates on how to contribute to a team in the most productive manner possible.

Objective

By the end of this ILM training course individuals will learn about:

- Work Group and Team Group Differences
- Productive Teamwork Behaviours
- Communication
- Avoiding Conflict Triggers
- Personal Evaluation and Assessment of Team Skills and Qualities

Details

Duration: 1 Day

Who is this course for

This ILM Level 2 Award is designed for anyone that wishes to enhance their knowledge of how to effectively contribute to a team - there are no qualification prerequisites

Course Content

This ILM Level 2 Award will cover topics including, but not exclusive to:

- Team Functioning
- Group to Team Transition
- Effective Communication and the factors that prevent communication
- Team Meetings and their Importance
- Team Processes and Distinguished Roles
- Emotional Intelligence - Reading Your Team Colleagues
- Methods of Improving Team Performance

