

CCNA Voice Training

This CCNA Voice Training course offers candidates the opportunity to develop their knowledge of Cisco Unified Communication Voice Applications and its underpinning Infrastructure.

Objective

Upon completion of this CCNA Voice Training course, individuals will possess the required knowledge to:

- Describe, identify, and monitor Cisco Unified Communications Solutions
- Describe and implement the telephony features supported in Cisco Unified Communications Manager
- Manage end-user and endpoint administration tasks utilising Cisco Unified Communications manager
- Implement Cisco IOS Gateways

Details

Duration: 5 Days

Who is this course for

Prior to undertaking this CCNA Voice training course, individuals are required to possess at least one valid CCENT, CCNA, or [CISCO Certification](#).

Course Content

- CCNA Introduction
- Cisco Unified Communications Overview
- Voice essentials - Conceptual VOIP Overview
- Cisco IP Phone features
- Conferencing and Configuring Router Resources
- UCS and Voice Training Overview
- Call Flows in Cisco Unified manager
- Cisco maintenance
- Unity Connection Voice Messaging
- CUCM Initial Set-up and tools
- Enabling Telephony and Mobility
- Cisco Unity Connections
- End-User Interfaces
- Monitoring the Cisco System
- Troubleshooting - flow charts, unity voice mail systems

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