

Change Management Foundation & Practitioner Training

Change Management Foundation & Practitioner Training will give you the knowledge and skills to take and pass the exam leading to your Change Management Foundation & Practitioner certificate. This qualifies you to successfully lead a change management team.

Objective

Attending our Change Management Foundation course will give you the confidence to:

- Take and pass the APMG Change Management Foundation Exam
- Take and pass the APMG Change Management Practitioner Exam
- Lead Change Management teams and projects

Details

Duration: 5 Days

Who is this course for

Change Managers who want to work to a proven methodology for managing change within organisations. Ideally you will have some change management experience either managing or working on a change team, although this is not essential.

Course Content

Change and the Organisation

- Drivers for change
- Developing a vision
- Culture and climate
- Emergent change and lifecycle
- Organisational metaphors
- Models of change
- Roles required for change

Stakeholders

- Principles
- Identification
- Analysis
- Influencing and listening
- Emotion and demonstration
- Communications
- Cognitive biases
- Remaining people focussed
- Improving Communications
- Communications channels
- Collaboration
- Communications Planning
- Larger workshops

Change Impact

- Assessing impact
- McKinsey 7 S
- Stakeholder impact assessment
- Assessing change readiness
- Large change – how to staff
- Building a change team
- Preparing for resistance
- Building team effectiveness

Individual Change

- Learning theory
- Motivation
- Change Curve
- Personality differences

Change Impact

- Levers for change
- Levels of adoption and critical mass
- Reinforcing systems

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