

Change Management Foundation Training

Making up the first three days of the Practitioner qualification, our Change Management Foundation training course will give you the knowledge required to pass the Foundation exam on the third day.

Objective

Attending our Change Management Foundation course will give you the confidence to:

- Take and pass the APMG Change Management Foundation Exam
- Work as part of a Change Management team
- Start preparing for the Change Management Practitioner Exam

Details

Duration: 3 Days

Course PreRequisites

Course Content

Change and the Organisation

- Drivers for change
- Developing a vision
- Culture and climate
- Emergent change and lifecycle
- Organisational metaphors
- Models of change
- Roles required for change

Stakeholders

- Principles
- Identification
- Analysis
- Influencing and listening
- Emotion and demonstration
- Communications
- Cognitive biases
- Remaining people focused
- Improving Communications
- Communications channels
- Collaboration
- Communications Planning
- Larger workshops

Change Impact

- Assessing impact
- McKinsey 7 S
- Stakeholder impact assessment
- Assessing change readiness
- Large change – how to staff
- Building a change team
- Preparing for resistance
- Building team effectiveness

Individual Change

- Learning theory
- Motivation
- Change Curve
- Personality differences

