

Powerful communication techniques are vital [business skills](#) for anyone who needs to influence other people to achieve results. During our Communication skills training course you will learn to enhance your natural communication skills and improve your ability to convince and motivate others.

We run our Communication Skills course privately with course content tailored to meet your individual and business goals. Please call us on [+44 \(0\)1273 622272](#) to discuss your needs.

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## Course Objectives

During this business communication skills training course you will practise skills which enable you to:

- Increase your sensitivity to the behaviour of others
  - Project yourself with confidence
  - Apply techniques during presentations and in your daily working environment
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- Maximise your leadership skills and personal credibility
- The key concepts in communication
- The communication process
- Building rapport
- Maximise your verbal and visual communication skills
- Speak fluently and confidently even under stress
- Understanding the difference between assertive and aggressive communication

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