

Communication Skills Training

Powerful communication techniques are vital business skills for anyone who needs to influence other people to achieve results. During this training course you will learn to enhance your natural communication skills and improve your ability to convince and motivate others.

Objective

During this business communication skills training course you will practise skills which enable you to:

- Increase your sensitivity to the behaviour of others
- Project yourself with confidence
- Apply techniques during presentations and in your daily working environment

Details

Duration: 1 Day

Who is this course for

This Business Communication Skills training course is designed for anyone who wants to improve their ability to influence, motivate, inspire and communicate with others.

Course Content

- Maximise your leadership skills and personal credibility
- The key concepts in communication
- The communication process
- Building rapport
- Maximise your verbal and visual communication skills
- Speak fluently and confidently even under stress
- Understanding the difference between assertive and aggressive communication

