

## Train the IT Trainer

Duration: 2 Days

Private or In-Company bookings only

This Train the IT Trainer course is designed to improve your training techniques and increase your confidence when delivering training courses.

A comprehensive course for IT trainers. This course will enable you to successfully deliver courses to the highest standard.

### IT Training Issues

Making IT Interesting  
Individuals' Expectations and Fears  
Technical Problems  
Mixed Groups

### "KISS" in Explanations, Examples and Practicals

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer

### Generating Rapport and Maintaining Interest

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Balancing Telling and Doing

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Dealing with Expectations

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Overcoming Technofear

Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Using Equipment to Legitimate a Lack of Understanding

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer

### Dealing with Luddite Attitudes

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Running Practical Sessions

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Dealing with Keyboard Fiddlers

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer

### Minimising the Effects of Systems Failure

The Issues  
Manifestations of the Problem  
Implications for the Success of the Course  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Disparate Range of Skills and Experiences

The Issues  
Manifestations of the Problem  
Implication of Success of Course:  
Remedial Actions Available to the Trainer  
Further Observations and Comments

### Handling the Mixed Status Environment

Remedial Actions Available to the Trainer  
Further Observations and Comments